## **Academy Heating Ltd**

## Central heating & Solar hot water specialists

## T's & C's

Please Note\* A Deposit Of 50% Is Required on all work quoted over £1,000.00. If you wish to go ahead with the work that has been quoted, please contact our office. Payments can be made by BAC's, Cheque, or a card payment over the phone with a Debit or Credit card.

NatWest Academy Heating Ltd Account 46664815

Sort 601326

If paying directly into our bank account, please use Your address as a reference or invoice number if you have one.

All goods remain the property of Academy Heating Ltd until payment has been made in full upon completion of the work that has been carried out. Academy Heating LTD reserve the rights to remove any goods not paid for in full within 7 days from completion date. Any boilers or cylinders not paid for upon completion will be reported to the manufacturer as stolen and the registration numbers for the guarantees will no longer be valid. After 14 days, if payment has not been made, we will forward any outstanding invoices to our debt collation agency to recover the full amount plus a 5% Fee.

We are regulated and vetted by the financial ombudsman, Which Trusted Trader, Worcester Bosch, and Gas safe. <a href="https://www.which.co.uk/consumer-rights/advice/how-to-take-a-complaint-to-the-financial-ombudsman-servicehttps://trustedtraders.which.co.uk/businesses/academy-heating-ltd/">https://trustedtraders.which.co.uk/businesses/academy-heating-ltd/</a>

We are very proud to be a Which? Trusted Trader and we are always looking for ways to improve as a company, that being said, a great way for our customers to let us know what they thought of our work is to leave us a review, it is also very important as Which? Trusted Traders are continuously monitoring us! If you would be so kind to leave a review for us it would be greatly appreciated, please click the hyperlink: <a href="https://trustedtraders.which.co.uk/businesses/academy-heating-ltd/">https://trustedtraders.which.co.uk/businesses/academy-heating-ltd/</a> or you could call Which? Trusted Traders on freephone 0800 197 8315. I would also like to point out that if you leave an online review Which? will call and/or email you to ensure it is a genuine review. After you have submitted the review please check your inbox, perhaps the junk folder. They do this for every single review. It only takes 1 minute to verify the details. Thank you in advance!